

## **MARC Riders Advisory Council Meeting**

November 17, 2016

4:30 pm – 6:00 pm

Hall of States, Room 231

Summary minutes Draft

- I. Call meeting to order (Steve Chan, Chairman): Called to order about 4:32
- II. Introductions ((Steve Chan)
  - a. New MARC Chief Mechanical Officer: Dean DelPeschio
- III. Review of September minutes (Christopher Field, Secretary):
- IV. Review of September performance data (Donna Walsh)
  - a. Report attached.
  - b. When planning for weekend service, 2,000 riders per weekend was expected so 2,500 and 4,000 per day is very good. Weekend ridership depends heavily on weather conditions.
- V. Recent Brunswick Line service disruptions (Brunswick Line members / MTA, BTS and CSX management)
  - a. Challenging during past few weeks. Major delays on 2 and 11 November.
  - b. November 2, report from Vince Hodge:
    - Communication was difficult: no email and no station announcements. Response was there was a communication breakdown between dispatch and train crews.
    - What about a spare locomotive in Union? Need a crew and a locomotive. MARC and Amtrak have been short of locomotives. Rented Amtrak locomotives but didn't work because of duty cycle.
  - c. Emergency lighting expected to last about 90 minutes.
  - d. Additional locomotives arrive late 2017. One will be at Union as a hot spare.
  - e. 15 cab cars do not have MARC Tracker GPS transmitters. For those trains, tracker runs on auto mode. Because the MARC Tracker contract expires in 2017, the 15 cab cars will not be equipped with GPS until after a new contract is issued.
- VI. Review of upcoming holiday service schedules (Donna Walsh)
  - a. A partial summary of holiday changes is below. See the MTA web site or station fliers for official information.
  - b. Thanksgiving:
    - Wednesday 23 November, the longer train sets will operate mid day. Service changes on Brunswick line
    - Thursday 24 November: no service
    - Friday 25 November an R schedule
  - c. Christmas:
    - Friday 23 and 30 December , normal service with longer mid-day trains
    - Saturday 24 and 31 December: normal Saturday schedule.
    - Sunday 25 December and 1 January: no service.
    - Monday 26 December and 2 January: R schedule.
    - Tuesday to Friday 27-30 December: normal service.
  - d. 16 January, Martin Luther King Day and 20 February, will be an R schedule.
- VII. MARC Presidential Inauguration Service (Erich and Donna): Friday 20 January.

- a. Operating some service. Waiting for direction from state administration on the type of service and level. Expect to know before Christmas.

VIII. Old Business

- a. Report from Brunswick line that the car numbering system working.
- b. Some Brunswick train crews didn't recognize November tickets on 31 October.
- c. New sign installation has started on Camden line at Dorsey and Camden. After Camden line is finished, work moves to Brunswick line.

IX. New Business, including questions and comments from guests

- a. Report that conductors have been stricter with passengers without proper tickets. Management has been encouraging crews to enforce ticket collection.
- b. There was a short discussion about Action Committee for Transit efforts to get a third track on the Brunswick line. The group is requesting signatures to petition Montgomery County Council to add a third track to its transportation priority list.
- c. It was reported that on a particular day, train 612, train left early. The reason was an error in the Amtrak employee schedule. Corrected that day.
- d. Dean DelPeschio reported that plans are in place, with partial funding, for bike racks (for 2 bikes) on all trailer cars (those that are not a cab or lavatory car). Prototype expected in spring. 1/3 trailer cars late 2017. This will require removal of a few seats near the entrances. That space will be multi use space for bikes and/or baggage.

X. Meeting adjourned at 5:58.

Upcoming meetings (Third Thursday of each month 4:30 to 6:00

November 17, 2016

No December meeting.

January 12, 2017 **\*\*2nd Thursday due to Inauguration\*\***

February 16, 2017

March 16, 2017

Reminder: E-mail rail car or station defects to Donna Walsh – [Dwalsh@mta.maryland.gov](mailto:Dwalsh@mta.maryland.gov)

Attendance:

An "X" means present in the room.

A "P" means present by phone.

A "L" means late.

MRAC		Amtrak		CSX	
June Brandt	P	Howard Carter		Joe Lisska	P
James Burrows-		Mike Tierney	X	Craig Wietscher	
Steve Chan	X				
Joe Conny	X	<b>Bombardier</b>		<b>MTA</b>	
Charles Enders		Amika Anderson	X	Natiya Bennet	
Christopher Field		Jeff Gaffney		David Johnson	X
LaToya R. Griffin		Katherine Read	X	Erich Kolig	X
Aviva Glaser		Matthew Sturgeon	X	Dean Del Peschio	
DeMyra Harvey		Tony Cox		Ross Turlington	
Jeff Jordan		Christohper Bastic		Donna Walsh	X
Kelly Kopeikin	P	<b>Guests</b>		Pat Keller	
Brian Love	X	John Morris	X	Dean DelPeschio	
Dan Sutherland Weiser	X	Vince Hodge	X		
Jaime Streeter Wilson	X	Miriam Scheonbaum	X		
Matthew Wingerter		Ruth Ann Blusiewicz	X		
Cheryl Batis-Harris					



# October 2016 OTP

		Month To Date	Year to Date	Same Month
<b>Brunswick Line</b>	Brunswick	96%	94.37%	91.49%
	Frederick	97.54%	95.51%	94.16%
	West Virginia	98.37%	96.8%	93.25%
	<b>Total OTP</b>	<b>97.3%</b>	<b>95.56%</b>	<b>92.97%</b>
<b>Camden Line</b>	<b>Camden</b>	<b>94.39%</b>	<b>93.92%</b>	<b>92.46%</b>
<b>Penn Line</b>	Baltimore	93.29%	92.57%	93.38%
	Perryville	81.8%	90.63%	91.92%
	<b>Total Penn Line OTP</b>	<b>87.54%</b>	<b>91.6%</b>	<b>92.65%</b>
<b>BTS OTP</b>		<b>95.74%</b>	<b>94.67%</b>	<b>92.69%</b>
<b>MARC SYSTEM OTP</b>		<b>91.91%</b>	<b>92.99%</b>	<b>92.84%</b>

**Penn WEEKDAY – 88.69% month, 91.53% YTD**

AM Southbound OTP (Trains 401-523): 81.30%  
PM Northbound OTP (Trains 426-448): 95.16%  
AM Reverse-flow OTP (Trains 400-412): 87.98%  
PM Reverse-flow OTP (Trains 537-579): 81.10%

Trains below 90% (late more than twice, **red-bold lower than 80%**):

**505 (50% month, 84% YTD)**

404 (85% month, 93% YTD)

408 (85% month, 91% YTD)

**511 (57% month, 88% YTD)**

415 (85% month, 97% YTD)

**517 (71% month, 84% YTD)**

419 (80% month, 89% YTD)

421 (80% month, 84% YTD)

**523 (76% month, 93% YTD)**

**427 (76% month, 80% YTD)**

439 (80% month, 83% YTD)

445 (85% month, 84% YTD)

449 (85% month, 87% YTD)

**536 (76% month, 78% YTD)**

544 (81% month, 85% YTD)

**641 (52% month, 81% YTD)**

100% for the month: 401, 416, 424, 426, 428, 438, 440, 443, 448, 451, 532, 642

**Penn WEEKEND – 96.67% month, 95.80% YTD**

**Bombardier Transportation Services OTP (Brunswick & Camden lines) 95.74% month**

**Brunswick – 97.30% month, 95.55% YTD**

AM eastbound OTP: 96.17%

PM westbound OTP: 98.91%

Trains below 90% (late more than twice, **red-bold lower than 80%**): **NONE**

100% for the month: 874, 878, 894, 880, 873, 875, 877, 881, 891, 893, 895

**Camden – 94.39% month, 93.92% YTD**

AM westbound OTP: 97.56%

PM eastbound OTP: 94.41%

Trains below 90% (late more than twice, **red-bold lower than 80%**):

853 (85% month, 88% YTD)

855 (75% month, 86% YTD)

857 (85% month, 92% YTD)

100% for the month: 841, 842, 845, 851, 846, 850, 859



MARC Train Service  
Breakdown by Delays and Minutes  
October 2016

	Brunswick Line				Camden Line				Penn Line				Total Delays
	Minutes	Delays	% By Minutes	% By Delays	Minutes	Delays	% By Minutes	% By Delays	Minutes	Delays	% By Minutes	% By Delays	Total Delays
ACCIDENT	43	1	1%	0%			0%	0%			2%	2%	1
COMMUNICATION/SIGNALS			1%	0%	10	1	0%	0%	74	6	2%	2%	7
CREW	27	1	1%	0%	19	1	0%	0%	145	14	4%	6%	16
DISPATCHER/INTERFERENCE	64	6	2%	2%	141	9	4%	4%	1362	106	34%	42%	121
MECHANICAL	26	1	1%	0%	251	5	6%	2%	387	13	10%	5%	19
PASSENGER	8	1	0%	0%			0%	0%	141	15	4%	6%	16
SECONDARY DELAY			1%	0%	299	8	8%	3%	541	24	14%	9%	32
SECURITY	25	1	1%	0%	16	1	0%	0%	78	1	2%	0%	3
TRACK/CATENARY	23	1	1%	0%			0%	0%	269	36	7%	14%	37
WEATHER			1%	0%			0%	0%	10	1	0%	0%	1



**MARC Train Service  
Brunswick Line Station Boardings Report  
Wednesday, October 12, 2016**

Station	East	West	Total	Line Percent	System
Washington, Union Station	0	3,179	3,179	41%	8%
Silver Spring	18	505	523	7%	1%
Kensington	160	16	176	2%	0%
Garrett Park	57	1	58	1%	0%
Rockville	178	314	492	6%	1%
Washington Grove	62	0	62	1%	0%
Gaithersburg	548	35	583	7%	2%
Metropolitan Grove	286	12	298	4%	1%
Germanatown	768	9	777	10%	2%
Boyd's	17	0	17	0%	0%
Barnesville	73	0	73	1%	0%
Dickerson	27	0	27	0%	0%
Point of Rocks	386	0	386	5%	1%
Brunswick	535	0	535	7%	1%
Harpers Ferry	51	0	51	1%	0%
Duffields	113	0	113	1%	0%
Martinsburg, WV	125	0	125	2%	0%
Monocacy	204	0	204	3%	1%
Frederick	96	0	96	1%	0%
<b>Totals</b>	<b>3,704</b>	<b>4,071</b>	<b>7,775</b>	<b>100%</b>	<b>21%</b>

Train Number	Comments
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**MARC Train Service**  
**Camden Line Station Boardings Report**  
**Wednesday, October 12, 2016**

Station	East	West	Total	Line Percent	System
Camden	0	389	389	8%	1%
St. Denis	0	7	7	0%	0%
Dorsey	23	590	613	12%	2%
Jessup	0	0	0	0%	0%
Savage	24	383	407	8%	1%
Laurel Race Track	0	4	4	0%	0%
Laurel	64	709	773	15%	2%
Muirkirk	31	308	339	7%	1%
Greenbelt	39	25	64	1%	0%
College Park	190	26	216	4%	1%
Riverdale	15	52	67	1%	0%
Washington, Union Station	2,157	0	2,157	43%	6%
<b>Totals</b>	<b>2,543</b>	<b>2,493</b>	<b>5,036</b>	<b>100%</b>	<b>13%</b>

Train Number	Comments
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**MARC Train Service**  
**Penn Line Station Boardings Report**  
**Wednesday, October 12, 2016**

Station	North	South	Total	Line Percent	System
Perryville	0	148	148	1%	0%
Aberdeen	0	277	277	1%	1%
Edgewood	1	253	254	1%	1%
Martin Airport	3	378	381	2%	1%
Penn	100	3,613	3,713	15%	10%
West Baltimore	11	791	802	3%	2%
Halethorpe	19	1,153	1,172	5%	3%
BWI	68	2,072	2,140	9%	6%
Odenton	146	2,355	2,501	10%	7%
Bowie	223	542	765	3%	2%
Seabrook	45	412	457	2%	1%
New Carrollton	764	578	1,342	5%	4%
Washington, Union Station	10,974	0	10,974	44%	29%
<b>Totals</b>	<b>12,354</b>	<b>12,572</b>	<b>24,926</b>	<b>100%</b>	<b>66%</b>

Train Number	Comments
424	Train terminated at BWI





**MARC Train Service  
Penn Line Station Boardings Report  
Saturday, October 15, 2016**

Station	North	South	Total	Line Percent	System
Martin Airport	0	26	26	1%	1%
Penn	0	1,674	1,674	41%	41%
West Baltimore	0	89	89	2%	2%
Halethorpe	5	83	88	2%	2%
BWI	28	280	308	8%	8%
Odenton	32	146	178	4%	4%
Bowie	35	25	60	1%	1%
Seabrook	0	0	0	0%	0%
New Carrollton	99	24	123	3%	3%
Washington, Union	1,492	0	1,492	37%	37%
<b>Totals</b>	<b>1,691</b>	<b>2,347</b>	<b>4,038</b>	<b>100%</b>	<b>100%</b>

Train Number	Comments
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**MARC Train Service  
Penn Line Station Boardings Report  
Sunday, October 16, 2016**

Station	North	South	Total	Line Percent	System
Martin Airport	0	9	9	0%	0%
Penn	3	870	873	35%	35%
West Baltimore	0	29	29	1%	1%
Halethorpe	2	34	36	1%	1%
BWI	25	200	225	9%	9%
Odenton	16	66	82	3%	3%
Bowie	48	5	53	2%	2%
Seabrook	0	0	0	0%	0%
New Carrollton	125	6	131	5%	5%
Washington, Union Station	1,042	0	1,042	42%	42%
<b>Totals</b>	<b>1,261</b>	<b>1,219</b>	<b>2,480</b>	<b>100%</b>	<b>100%</b>

Train Number	Comments
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